



WARRANTY PROCEDURE

Wheel Monitor Inc. (WMI) limited warranty: If a component, part or device manufactured by other than WMI should fail, it shall be warranted by its manufacturer; however any claim is still required to be handled through the WMI Warranty Department. Notification should be made to WMI upon failure for proper warranty procedure.

What Dealers & Customers must do: To preserve manufacturer's warranty, dealers and customers must carefully follow applicable installation instructions, service manuals and operator guides when maintaining or operating WMI products. Unauthorized repairs or alterations, use of parts not provided by WMI or failure to follow manufacturer's installation instructions, service manuals and operator guides will result in loss of warranty.

Exclusions: WMI does not warrant that its products will perform any particular task. WMI assumes no responsibility for loss, damage or injury to person or property, or for consequential damages, resulting from the possession or use of its products. WMI warranty does not cover wear, tear, abnormal applications, normal or scheduled maintenance.

For Information: on warranty, installation, or service, contact the nearest authorized WMI Dealer. For the name of the nearest Dealer or for product information call 905-641-0024

Standard Warranty Procedure:

1. Upon notice of warrantable failure, information should be gathered specific to the cause and results of the failure. Warranty claim requests must be filed within 30 days of failure.
2. Contact WMI Customer Service Support and explain the situation, including model and serial number of the part, type of equipment fitted to, mount position, date purchased and supplied to end user, mileage on vehicle etc.,
3. WMI Customer Service Support will advise as to proper procedures to either repair or replace as necessary and warranty coverage available.
4. If the part is not needed for examination, no Return Material Authorization (RMA) number will be issued.
5. All defective parts must be returned freight prepaid to WMI within 45 days before credit will be issued, unless specifically stated not to return defective parts to WMI. Upon examination of the defective parts by the manufacturer, WMI and the manufacturer will determine if it is warranty and will issue a replacement, less freight accordingly.

Shipping Address:

Wheel Monitor Inc.
360 York Rd. Unit C4
N-O-T-L, Ontario
L0S 1J0

6. All transportation charges for resumed parts shall be prepaid.
7. After all relevant data has been entered into the attached form, print and sign the form before faxing the form to: 905-641-0038

WHEEL MONITOR WARRANTY CLAIM FORM

FAX TO: 905-641-0038

ATTN: CUSTOMER SERVICE

[Please fill out the form below completely. Only complete warranty claims will be considered.]

[PLEASE COMPLETE ONE FORM PER WARRANTY CLAIM]

Dealer / Customer Claim Information
Distributor/Customer Name:
Address:
Contact Name & Phone #
Date of Claim:
Information on Failed Unit
Model & Part Number:
Serial Number:
Date Unit Delivered to Customer:
Location:
Date Unit went into Service:
Date of Failure:
Reason for Failure (If Known):
Description of Failure:
Installation & Modifications
Type of Vehicle Failed Unit was installed on: (Trailer, Tanker, Flat Bed, Other)
Type of Suspension (Air, Rubber, Spring):
MFG Suspension:
NSM Installer (If known):
Mount Position of Failed Unit?
Has the unit and mount been modified in any way?

Claim Submitted By: _____ **Date:** _____

Signature & Date: _____

Warranty

WHEEL MONITOR INC. warrants that the Reverse-A-Matic™ wheel direction sensor system will be free from defects in material and workmanship for a period of one (1) year from the date of purchase. WHEEL MONITOR INC. agrees to repair or replace, free of charge, any Reverse-A-Matic™ wheel direction sensor system which fails, through defect in material or workmanship, within such period. If the Customer within the warranty period gives WHEEL MONITOR INC. written notice of any alleged defect, WHEEL MONITOR INC. will, at its sole discretion, repair or replace the same free of charge. Any Reverse-A-Matic™ wheel direction sensor system repaired or replaced under the warranty shall have the same warranty as new products, but does not extend the warranty of the original system. No warranty is made with respect to: (a) failure not reported to WHEEL MONITOR INC. within the warranty period, (b) failures or damage due to misapplication, lack of proper maintenance, abuse, improper installation or abnormal conditions of temperature, moisture, dirt or corrosive matter, etc., (c) failures due to operation, either intentional or otherwise in an improper manner, or (f) any product which has been altered by anyone other than an authorized representative of WHEEL MONITOR INC.. WHEEL MONITOR INC. shall not be liable for any expenses incurred by the Customer in an attempt to correct any allegedly defective Reverse-A-Matic™ wheel direction sensor system. It is understood that WHEEL MONITOR INC. has no special knowledge of the Customer's operation or requirements and Customer agrees that the Reverse-A-Matic™ wheel direction sensor system is purchased because of the independent determination by the Customer of its suitability for intended use. EXCEPT AS SPECIFICALLY SET OUT ABOVE, THE WHEEL MONITOR INC. REVERSE-A-MATIC™ WHEEL DIRECTION SENSOR SYSTEM IS PROVIDED AS IS WITHOUT WARRANTY OF ANY KIND. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, WHEEL MONITOR INC. FURTHER DISCLAIMS ALL WARRANTIES, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NONINFRINGEMENT. THE ENTIRE RISK ARISING OUT OF THE USE OR PERFORMANCE OF THE REVERSE-A-MATIC™ WHEEL DIRECTION SENSOR SYSTEM REMAINS WITH CUSTOMER. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL WHEEL MONITOR INC. OR ITS SUPPLIERS BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, OR OTHER DAMAGES WHATSOEVER (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION, OR OTHER PECUNIARY LOSS) ARISING OUT OF THIS AGREEMENT OR THE USE OF OR INABILITY TO USE THE REVERSE-A-MATIC™ WHEEL DIRECTION SENSOR SYSTEM, EVEN IF WHEEL MONITOR INC. HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. WHEEL MONITOR INC.'S TOTAL LIABILITY FOR ANY DIRECT DAMAGES SHALL NOT EXCEED FIVE DOLLARS (\$5.00). BECAUSE SOME STATES/JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU. NOTE: A warning label is supplied with the Reverse-A-Matic System, it is intended to identify that the unit is installed on the vehicle and must be affixed to the vehicle. Failure to affix proper label may void this warranty. Failure to affix this warning label may represent a hazard to public safety. A copy of this operator's manual must be delivered to the end user to ensure proper familiarity with the operations of the Reverse-A-Matic system. MODIFICATIONS TO THE MODULE OR SENSOR OR INSTALLATION DAMAGE WILL VOID THIS WARRANTY. DO NOT REMOVE ANY CONNECTORS, CUT OR STRIP ANY WIRES, PAINT OR MODIFY THE MODULE OR SENSOR IN ANY WAY. ™ Reverse-A-Matic and the Wheel Monitor logo are trademarks of Wheel Monitor Inc. © Copyright Wheel Monitor Inc. All Rights Reserved PATENTS PENDING



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